



2018 Cancellation Policy

A deposit of 30% of the event price is due upon booking. The remaining 70% is due 90 days prior to the event.

As events require advance booking of the villa, tours/drivers, chefs, and dining, the following cancellation terms apply to events booked with LiveTuscan. You may cancel your reservation via written notice to LiveTuscan, LLC. Upon receipt of your cancellation, you will receive a refund less the cancellation fees noted below.

If cancellation notice is received by LiveTuscan, LLC more than 90 days before the first day of your stay, you will receive a refund of all amounts paid less 50 percent.

If cancellation notice is received by LiveTuscan, LLC between 60-90 days before the first day of your stay, you will receive a refund of all amounts paid less 75 percent.

If cancellation notice is received by LiveTuscan, LLC in fewer than 60 days before the first day of vacation, LiveTuscan, LLC will not be responsible for any refund.

The guest has the option of sending an alternate to the event in his/her place at no additional charge. Requests for this option must be made at least 15 days prior to the start of the event in writing to LiveTuscan, LLC.

Travel insurance is recommended as very inexpensive protection against unforeseen events.